## PRTC Hosted Unified Communications



# Providing a professional experience when your customers call is critical

It can be the difference between winning or losing business. So no matter how small your business, you should have access to the same features and professional functionality of a big company. PRTC Hosted Unified Communications delivers you a best-in-class phone system with all the bells and whistles of a big company phone system at an incredibly attractive price.

#### **Why Choose PRTC Hosted Unified Communications?**

PRTC Hosted UC is a cloud-based, Voice over IP phone system that delivers best in class capabilities at a fraction of the cost of a traditional phone system. Everything you need is included – phones, equipment, installation and training. Advanced features and easy administration via a web portal makes it the last phone system you'll ever need to buy.



- **Low upfront cost** for equipment, phones and installation
- S Bundled price includes everything you need phone system, long-distance, and equipment
- Advanced features such as simultaneous ring, auto-attendant, hunt groups, and music-on-hold
- ♦ Network-based service means Hosted UC can handle calls during power outages
- **Scales** to meet your changing business needs
- Web interface enables you to change features at a click of a mouse
- Personalized training to ensure you get the most out of your service

#### What are you waiting for?

Find out how PRTC Hosted Unified Communications can make your business more productive. Call Us at **843-538-7253** or email **busdirect@prtc.us** 

## PRTC Hosted Unified Communications



#### **Business Features**

- Auto-Attendant
- Music on Hold
- Advanced Hunt Group Capability
- ▶ Call Pick-Up Groups
- Administrator Web Portal
- Extension Dialing

#### **User Features**

- Personalized Voicemail
- ▶ Web Portal
- Simultaneous Ring
- Advanced Call Forwarding
- Call Transfer, Park
- Second Number Appearance
- 3-Way Calling
- Caller ID with name
- And More !!!!

### **Mobility package**

Our mobility package gives customers a great way to integrate their mobile device, tablet, or laptop into their corporate communications landscape. It includes downloadable clients for:

• Windows based laptops

• Android-based mobile devices and tablets

• iOS (Apple) –based devices and tablets Each of the clients provides full integration

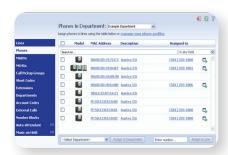
with desk phone functions. It also has soft phone functions, enabling the user to send and receive calls from any device (with an active internet connection). It also includes video chat for internal conversations and voice to text transcriptions for voice mail messages.



#### **PRTC Hosted UC Web Portal**

An easy to use web portal allows for a central administrator to control phone settings for the entire business. Individuals can use

the portal to manage their own extensions and IP phones.



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